

Information for Passengers

This information is for **passengers at the Thunder Bay International Airport** who:

- Are trying to return to a northern community, AND
- Cannot board their flight because they failed the airline's screening process

Please call the Thunder Bay District Health Unit for more information:

(807) 935-8100

1-888-294-6630 (toll free)

Monday to Thursday: 8:30am – 4:30pm

Saturday to Sunday: 9:00am – 1:00pm

After hours: call the Thunder Bay Answering Service at (807) 624-1280

If you are told that you should separate yourself from others to avoid spreading illness (i.e. self-isolating) and:

- You are a **Non-Insured Health Benefits client currently on medical travel:**
 - Contact Wequedong Lodge at (807) 623-1432 for a place to stay.
 - If you do not have access to a phone, ask an airline agent to direct you to the Wequedong direct line.
- You are **travelling for non-medical reasons:**
 - 1) Contact your Community Leadership or Health Director to determine what you should do prior to returning home.
 - 2) **If you don't have anywhere to self-isolate in Thunder Bay**, you may be able to stay at a hotel or access emergency shelter. See reverse for more information.

If you are told that you should get tested, call the COVID-19 assessment centre to book an appointment at (807) 935-8100.

Hotels:

Some hotels are accepting guests who need to self-isolate (see examples below). Make sure to call ahead and let them know that you're showing symptoms and have been told to self-isolate.

Valhalla Inn

1 Valhalla Inn Rd
Thunder Bay, ON
(807) 577-1121

Comfort Inn

660 W Arthur St
Thunder Bay, ON
(807) 475-3155

Emergency Shelter:

Emergency shelter is available for people who have no other place to self-isolate. Ask for information about how to access emergency shelter when you call the Thunder Bay District Health Unit (see front for contact information).